GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4570
ANSWERED ON:23.08.2001
CATERING SERVICE IN HIRAKUND EXPRESS .
RAGHUNATH JHA;RAMCHANDRA PASWAN;RENU KUMARI SINGH

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways have received complaints regarding catering services/pantry car of Hirakund Express;

(b) if so, the details thereof; and

(c) the steps taken by the Railways to check such complaints?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS AND PARLIAMENTARY AFFAIRS (SHRI O. RAJAGOPAL)

(a) Yes, Sir.

(b) & (c) One complaint has been received in this regard and a fine of Rs. 3000/- has been imposed on the licencee. Intensive monitoring is being done to prevent any recurrence of such irregularities.